

SURGERY TIMES

	Dr Ahmed	Dr Anderson	Dr Lipski
Mon	8:00-8:50 9:00-12:00 3:30-6:00	9:00-12:00 3:30-6:00	2:30-4:30
Tues	9:00-11:30 CHS clinic 4:00-6:00	9:00-12:00 3:30-6:00	9:00-12:00 4:00-6:00
Wed	Off	Off	9:00-11:30
Thurs	9:00-12:00 3:30-6:00	9:00-12:00 3:30-6:00	
Friday	9:00-11:30 1:00-3:00 or 1:30-4:00	08:00-9:00 Minor surgery 1:00-3:00 or 1:30-4:00	9:00-12:00 4:00-6:00

NURSE PRACTITIONER TRIAGE SURGERY

Christine Rostron is our Nurse Practitioner and works alongside the doctors to provide a medical service including holding surgeries. Andrea Griffiths is also a Nurse Practitioner who has one triage session a week. Both are able to prescribe a range of medicines.

TRIAGE SURGERY TIMES

Monday –Friday 9:10am-11:50am
Monday 3:00pm – 3:50pm
Tuesday 4:00pm-5:40pm
Wednesday 9:10-12:00
Thursday 11:00am – 12:00pm & 4:00pm-5:40pm

NURSES CLINIC TIMES

Monday	08:45am-12:00pm 1:30pm-6:00pm
Tuesday	08:45-12:00pm 1:30pm-6:00pm
Wednesday	8:30am-09:30am Child imms clinic 9:30am – 11:30am 12:00 pm – 12:30pm
Thursday	1:00pm-6:00pm
Friday	8.30am-12:00pm 1:00pm-5:00pm

BABY HEALTH CHECKS Tuesday
12:15pm - 12:35pm

BABY IMMUNISATION CLINIC Wednesday
9:30am – 11:30am

BLOOD CLINIC Tuesday
8:40am- 11:45am

All consultations with a doctor, nurse practitioner or practice nurse are by appointment only. Appointments for baby immunisations are sent direct from the Child Health Computer Section

WHEN THE SURGERY IS CLOSED

When the surgery is closed please call 01942 483828 (surgery number). You will be directed to the appropriate services.

If you need to see a GP or nurse in the evening or over the weekend please ring 01942 482848. You

will be given an appointment to attend designated centres/hubs across the Wigan Borough, during the hours of 6:30pm to 8:00pm weekdays and 10:00am to 4:00pm Saturdays and Sundays. Please note that these appointments are not at this surgery.

NHS111

111 is the NHS non-emergency number, it's fast, easy and free. Call 111 and speak to a highly trained adviser, supported by healthcare professionals. They will ask a series of questions and then direct you to the best medical care for you.

NHS111 is available 24 hours a day, 365 days a year. Calls are free from landlines and mobile phones.

WALK-IN-CENTRE – Leigh Infirmary
01942 483453 The Avenue, Leigh WN7 1HS

In a genuine emergency you should call 999. Chest pains and / or shortness of breath constitute an emergency.

COMPLAINTS PROCEDURE & SUGGESTIONS

We value constructive comments or complaints which we will act upon without delay. We have a complaints policy which is also available in 'Easy Read' format.

Contact: Sharon Macafee, Practice Manager

NOTES FOR PATIENTS

PLEASE DO

- Arrive on time for your appointment. Please note you will be seen at your appointment time not in order of arrival
- Remember to cancel your appointment if you are unable to attend, it can be given to someone else
- If you do not understand the information you have been given during the consultation tell the doctor/nurse and they will be happy to explain again. This can avoid any misunderstanding at a later date
- Ask for a private room if you need to discuss confidential matters with the reception staff
- Contact the surgery for test results:
X-rays, scans etc. 10-14 after the test
Blood test results after 7 days

Smears approx 6 weeks

PLEASE DON'T

- Use one appointment for more than one person

VIOLENT OR ABUSIVE BEHAVIOUR

We aim to treat our patients courteously at all times and expect our patients to treat our staff in a similarly respectful way. We take seriously any threatening, abusive or violent behaviour against our staff or patients. If a patient is violent or abusive they will be warned to stop their behaviour, if they persist we may exercise our right to take action to have them removed, immediately if necessary, from our patient list

You have a right to know what information we hold about you. If you would like to see your records, please ask to speak to our practice manager.

Dr Mayada Ahmed
Dr Richard Anderson

BOOTHSTOWN MEDICAL CENTRE

239 Mosley Common Road
Boothstown
Worsley
M28 1BZ

Telephone: 01942 483828

Fax: 0161 799 5046

Website: www.boothstownmedicalcentre.co.uk

SURGERY OPENING HOURS

MONDAY 8.00am – 6:00pm
TUESDAY 8.00am – 6:00pm
WEDNESDAY 8.00am – 1.00pm
THURSDAY 8:00am – 6:00pm
FRIDAY 8.00am – 6.00pm

CLOSED SATURDAY

Telephone Lines open: Mon, Tues, Thurs, Fri
8:00am-6:30pm
Wed 8:00am-1:00pm
OUT OF HOURS

MONDAY–FRIDAY 6.30.pm – 8am
WEDNESDAY from 1:00pm

WEEKEND FROM FRIDAY 6.30pm –MONDAY
8am

Commissioned by WBCCG, Wigan Life Centre,
College Ave, Wigan WN1 1NJ Tel: 01942 482827

The surgery has been at the present location for approximately 70 years and has been extended and modernised over recent years.

We have easy access for the disabled and there is parking at the front and rear of the building.

Our practice area covers Mosley Common, Boothstown, Astley, Tyldesley and Ellenbrook.

We believe in providing personal, continuing medical care and try to ensure that you can see the doctor of your choice within 48 hours, whenever possible, by requesting your preferred doctor at the time of booking an appointment. Routine appointments can be booked with a doctor up to one month in advance

How to register with the Practice

If you live in our practice area and would like to register, either present at the surgery with your medical card. You can complete Form GMS1 if you do not have a medical card. You will be provided with a Registration Pack for and questionnaire for completion. We require two forms of identification showing your address

YOUR DOCTORS ARE

Dr Mayada Ahmed MB.Ch.B DFFP
(FEMALE)
Qualified 1987

Interests include Dermatology and Women's Health

Dr Richard Anderson MB.Ch.B
(MALE)

Qualified 1993
Interests include Minor Surgery and Musculo-skeletal

Dr Robert Lipski, Lekarz 1997 Lodz T (GP)
(MALE)
Qualified 1997

YOUR NURSES ARE

Nurse Practitioner - Sr Christine
Rostron
Practice Nurses—Sr Joanne Oliver
Sr Andrea Griffiths

**We are now a training practice complemented by
medical students**

**Details of primary medical services in the area
may be obtained from NHS England
PO Box 16738
Redditch B97 9PT**

**Tel: 0300 311 22 33 (Mon to Fri 8am to 6pm,
excluding English Bank Holidays)
Email: englandcontactus@nhs.net**

PRACTICE MANAGER
Sharon Macafee

ASSISTANT PRACTICE MANAGER
Louise Picking

SECRETARIES
Deborah Williams / Joan Lunn

RECEPTION STAFF

Anne Hayes
Deborah Williams
Joan Lunn
Zara Jackson
Stephanie Wright
Susan Wynn-Brookfield
Sandra Denning

PRIMARY HEALTH CARE TEAM

HEALTH VISITORS

Wigan area Mrs Susan Burns
Tel: 01942 482620

Salford area Kerry Wilson
Tel: 0161 212 5229

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DISTRICT NURSES

01942 483483

COMMUNITY MIDWIVES

We have two teams of midwives who run antenatal
clinics at the surgery by appointment only

Wigan Midwife Monday Morning

Salford Midwife – Friday morning

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SERVICES & CLINICS WE PROVIDE

HEALTH PROMOTION & DISEASE MANAGEMENT

DIABETES, ASTHMA, WELL WOMAN, WELL MAN, ANTE
NATAL/POSTNATAL,
HYPERTENSION, ANTI-COAGULATION MONITORING,
TRAVEL VACCINATION,
CHILDHOOD IMMUNISATION, CHILD HEALTH &
DEVELOPMENT, FAMILY PLANNING, HEART DISEASE,
PHLEBOTOMY, MINOR SURGERY, MENTAL HEALTH,
LEARNING DISABILITIES,
SMOKING CESSATION.

**All consultations are by appointment. You can
be seen the same day in the Nurse Practitioner
Triage Surgery. We provide telephone
consultations where examination is not needed
and suits both you and the doctor**

HOME VISIT

Our doctors typically see four patients in the practice
in the time it takes to do a single home visit. For this
reason we ask our patients to come to the surgery if
at all possible. If your condition means you cannot
attend surgery we would appreciate it if you could
please contact the practice before **10:00am**

REPEAT PRESCRIPTIONS

Please allow 48 working hours' notice (excluding
weekends & Bank Holidays). Prescriptions can be
ordered by sending a request by post, by Fax or
online. To be able to order online you will need to
collect the relevant paperwork from Surgery. You
can also call into the Surgery with a written request.
Telephone requests will be accepted from patients
who are housebound.

TEST RESULTS

**PLEASE RING FOR TEST RESULTS AFTER
11:00AM**

PATIENT CONFIDENTIALITY

We respect your right to privacy and keep all your health
information confidential and secure.

It is important that the NHS keeps accurate and up-to-
date records about your health and treatment so that
those treating you can give you the best possible advice
and care. This information is only available to those
involved in your care and you should never be asked for
personal medical information by anyone not involved in
your care.

COMMUNICATION NEEDS

Accessible Information Standard: We need to know if
you have any communication needs that you or your carer
may have. We will look at providing means of assisting
patients/carers with communication needs to communicate
with us and other health providers more easily. When you
next contact the practice please advise staff of any
communication difficulties you may have.